



CITIZEN'S HANDBOOK

CITY OF DEUX-MONTAGNES

We love living here !



VILLE DE DEUX-MONTAGNES



CITY OF DEUX-MONTAGNES

We love living here!

WELCOME HOME!

Centrally located in the regional county municipality that bears its name in the Laurentians region, the City of Deux-Montagnes is known for its lush environment and the quality of its municipal services. It's no wonder residents love living here!

For over 100 years, Deux-Montagnes has set an example as a dynamic community in a tranquil, green suburb on the outskirts of a great metropolitan area. A lively, bustling and welcoming home to residents of all ages and lifestyles.

In 2019, *Maclean's* magazine named Deux-Montagnes the No. 1 city in Québec for quality of life, and the 8th best city in Canada for raising a family. That same year, Deux-Montagnes ranked No. 4 on *L'actualité* magazine's list of the best cities in Québec.

Another thing that makes Deux-Montagnes such a great place is the friendly, active individuals and families who live and work here.



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DEUX-MONTAGNES IN NUMBERS


18 022
RESIDENTS




7.25
SQUARE KILOMETERS




2 REM
TRAIN STATIONS


6 kilometers
OF BICYCLE PATHS




13
NEIGHBOURHOOD
PARKS AND GREEN
SPACES




5
WATERSIDE
PARKS

OUR COAT OF ARMS

The red background represents the blood shed at the beginning of the colony, commemorating the heroic history of our ancestors. The fleur-de-lys represents the francophone community, the silver rose represents the anglophone community, the silver undulating surface represents the shoreline of lac des Deux Montagnes, the spear and the halberd recall the bloody battles of 1837, the two crossed swords represent the struggles followed by a period of friendship between the two communities and the branches and maple leaves represent Canada. The handshake emphasizes the good will, while the motto "IN LABORE UNITAS" means Together for a Common Cause.





TO REACH YOUR CITY



ONLY ONE NUMBER TO REMEMBER TO REACH ALL SERVICES:

450 473-2796



YOU MAY FORMULATE A COMMENT OR REQUEST ONLINE AT ALL TIMES:

www.ville.deux-montagnes.qc.ca/en/comments-and-requests/



KEEP UP TO DATE WITH THE LATEST CITY NEWS



VISIT US ONLINE

www.ville.deux-montagnes.qc.ca



FOLLOW US ON FACEBOOK

Ville de Deux-Montagnes



SUBSCRIBE TO THE CITY NEWSLETTER

www.ville.deux-montagnes.qc.ca/en/newsletter/



CONSULT THE MUNICIPAL BULLETIN *THE EXPRESS*

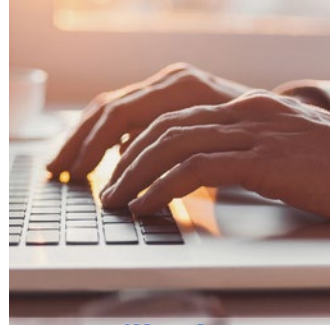
distributed directly to your door



MAKE SURE TO REGISTER FOR OUR AUTOMATED MESSAGE SYSTEM (SAM)

AND be sure that all contact details are up to date.

This service allows you to receive important notices from the City.



MUNICIPAL SERVICES YOU CAN COUNT ON

Deux-Montagnes is committed to providing quality services to everyone in the community. We're also committed to providing effective resource management and a clean, green, sustainable environment.

ADMINISTRATIVE OFFICE HOURS ARE :

MONDAY TO THURSDAY 8:30 am to noon and 1 pm to 5 pm

FRIDAY 8:30 am to noon

MAYOR'S OFFICE

☎ **450 473-2796** ▶ option 9

📍 City Hall, 2nd floor
803, chemin d'Oka
Deux-Montagnes (Québec) J7R 1L8
info@ville.deux-montagnes.qc.ca

GENERAL INFORMATION

☎ **450 473-2796** ▶ option 0

📍 Offices located at City Hall
803, chemin d'Oka
Deux-Montagnes (Québec) J7R 1L8

COMMUNICATION AND CITIZEN RELATIONS

☎ **450 473-2796** ▶ option 6

📍 Offices located at City Hall, 2nd floor
803, chemin d'Oka
Deux-Montagnes (Québec) J7R 1L8
communications@ville.deux-montagnes.qc.ca

MUNICIPAL COURT

☎ **450 473-2796** ▶ option 2

Fax: 450 473-0094

📍 1502, chemin d'Oka
Deux-Montagnes (Québec) J7R 1M8

Payment of statements of offense:
municipal.acceo.com/constats/deuxmontagnes

CULTURE AND LIBRARY

☎ **450 473-2796** ▶ option 5

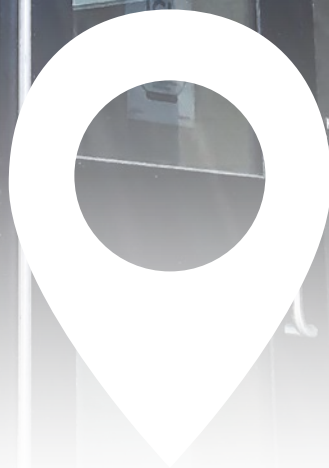
📍 Deux-Montagnes Library
200, rue Henri-Dunant
Deux-Montagnes (Québec) J7R 4W6

biblio@ville.deux-montagnes.qc.ca
bibliotheque.ville.deux-montagnes.qc.ca

FINANCES (TAX COLLECTION)

☎ **450 473-2796** ▶ option 6

📍 Offices located at City Hall
803, chemin d'Oka
Deux-Montagnes (Québec) J7R 1L8
taxes@ville.deux-montagnes.qc.ca



ENGINEERING AND TECHNICAL SERVICES

☎ **450 473-2796 ▶ option 1**

- 📍 Offices located at the municipal garage
625, 20^e Avenue
Deux-Montagnes (Québec) J7R 6B2

LEGAL SERVICES AND CLERK'S OFFICE

☎ **450 473-2796 ▶ option 8**
Fax: 450 473-4434

- 📍 Offices located at City Hall
803, chemin d'Oka
Deux-Montagnes (Québec) J7R 1L8

LEISURE AND COMMUNITY DEVELOPMENT

☎ **450 473-2796 ▶ option 4**

- 📍 200, rue Henri-Dunant
Deux-Montagnes (Québec) J7R 4W6
loisirs@ville.deux-montagnes.qc.ca

HUMAN RESOURCES

☎ **450 473-2796 ▶ option 6**

- 📍 Offices located at City Hall
803, chemin d'Oka
Deux-Montagnes (Québec) J7R 1L8
rh@ville.deux-montagnes.qc.ca

INTERMUNICIPAL FIRE DEPARTMENT DEUX-MONTAGNES AND SAINTE-MARTHE-SUR-LE-LAC

☎ **450 473-2796 ▶ option 7**

EMERGENCY: 911

- 📍 Fire Station
206, 8^e Avenue
Deux-Montagnes (Québec) J7R 3K3

PUBLIC WORKS

☎ **450 473-2796 ▶ option 1**

- 📍 Offices located at the municipal garage
625, 20^e Avenue
Deux-Montagnes (Québec) J7R 6B2
tp@ville.deux-montagnes.qc.ca

URBAN PLANNING AND ENVIRONMENT

☎ **450 473-2796 ▶ option 3**
Fax: 450 473-8336

- 📍 Offices located at the municipal garage
625, 20^e Avenue
Deux-Montagnes (Québec) J7R 6B2
urbanisme@ville.deux-montagnes.qc.ca



DEMOCRACY AT WORK

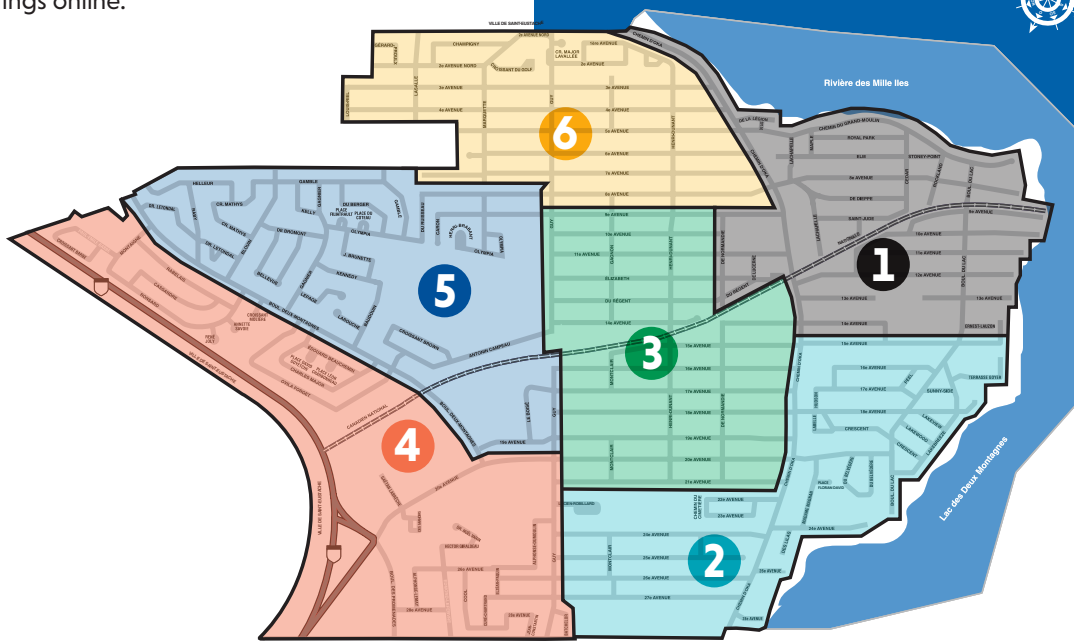
MUNICIPAL COUNCIL MEETINGS

Municipal council meetings are normally held every **second Thursday of the month at 7:30 pm** in City Hall at 803, Chemin d'Oka.

The monthly meetings are open to all residents and include a question period where you can ask elected officials about their decisions and policies.

You can also read the resolutions adopted by the municipal council and the official minutes of earlier meetings online.

Learn more about
your elected municipal officials
on the City's website,
UNDER THE CITY COUNCIL TAB.



ELECTORAL DISTRICTS

The City of Deux-Montagnes is divided into six (6) districts:

1 DISTRICT DU GRAND-MOULIN

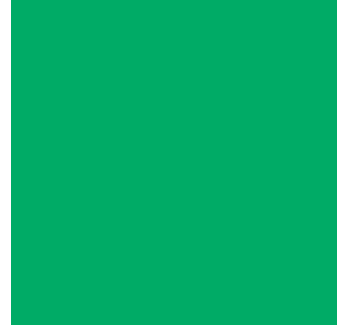
3 DISTRICT DE L'OLYMPIA

5 DISTRICT DU COTEAU

2 DISTRICT DU LAC

4 DISTRICT DE LA GARE

6 DISTRICT DU GOLF



PROPERTY TAX PAYMENT

The payment of annual taxes is done in **four installments**. Visit our website or the current year's tax bill leaflet for these dates and more information on the allocation of the money for each dollar.

METHODS OF PAYMENT

By mail or in person at City Hall

Please send post-dated cheques payable to "Ville de Deux-Montagnes" at the following address:

↳ **Ville de Deux-Montagnes,**
Service des finances
803, chemin d'Oka
Deux-Montagnes (Québec) J7R 1L8

City Hall office hours:

MONDAY TO THURSDAY

8:30 am to noon
1 pm to 5 pm

FRIDAY

8:30 am to noon
(OFFICES ARE CLOSED
IN THE AFTERNOON)

PLEASE NOTE THAT CREDIT CARDS ARE NOT ACCEPTED.

You may also deposit envelopes containing post-dated cheques in our secure outside mailbox, at all times, located near our front door on Chemin d'Oka.

Via your financial institution

↳ Payments can be made at service counters, ATMs or online via your institution's website. For these types of transactions, the reference number to be used is the 18-digit number corresponding to the building. Please allow a minimum of 48 hours for payment processing.

↳ If your taxes are paid by a financial institution, it is still your responsibility to make sure that your tax instalments are paid on or before the deadlines mentioned above.



ONLINE TAX BILL

Do you wish to receive your tax bills electronically and consult them at any time?

To access the web portal and create your account, with your last printed tax bill in hand, head to the City's website:

www.ville.deux-montagnes.qc.ca/taxes

Opting for the electronic version is a simple and concrete way to help protect our environment!

For more information

450 473-2796 ▶ option 6 | taxes@ville.deux-montagnes.qc.ca



RESIDENTIAL SERVICES

RESIDUAL MATERIALS COLLECTION

COLLECTION TIMES

Household **waste** and **recyclable** materials are collected **alternately every other week**. Collection days vary depending on your neighbourhood.

Organic waste is collected every Monday in all neighbourhoods from April to November. From December to March, collection takes place every other Monday.

Please check the municipal calendar for collection times in different neighbourhoods. Copies of the calendar are delivered to all Deux-Montagnes addresses in mid-December. You can also check the calendar online.

Please remember

→ Your waste bins are colour coded!

HOUSEHOLD WASTE
RECYCLABLE MATERIAL
ORGANIC MATERIAL

→ Collection takes place between 7:00 am and 6:00 pm on scheduled days.

→ Do not stick labels or write on the rollout bins supplied by the city.

DEAD LEAVES

Leaf collection is scheduled throughout the months of October and November of every year. An additionnal collection is scheduled in spring.

Three ways of disposing of dead leaves :

1

Leaves must be stacked in paper bags for yard waste (IMPORTANT: Plastic bags are no longer allowed) and placed at the curb starting at 7 pm the day before leaf collection, or no later than 7 am on the morning of collection.

2

The City also encourages its citizens to use their brown bin to dispose of dead leaves and other green residues such as excess grass, roots, plants, small branches, shavings, conifer needle bark, etc. Please note! Do not fill the brown bin with soil or potting soil, as this would make it too heavy and damage it during mechanical collection.

3

Citizens may also practice leaf cycling (feuillcyclage). Learn more about this method, which consists of mowing dead leaves and leaving them on the ground rather than raking them : <https://www.recyc-quebec.gouv.qc.ca/citoyens/matieres-organiques/herbicyclage>



BULKY WASTE

Bulky waste collection is generally scheduled every 3rd Thursday of each month between 7 am and 6 pm. An additional collection is also scheduled in July, around Moving Day.

Please note that renovation material, as well as demolition debris are not considered bulky waste. It is rather considered "dry material" for which a depot is made available for citizens at the municipal garage (fees will apply depending on the deposited quantity).

*For more information
concerning the different
collection services*

(for example, hazardous household waste, used batteries, etc.), accepted and rejected materials, the various depot sites throughout the city, please visit us
www.ville.deux-montagnes.qc.ca/collectes/

TREE BRANCHES

From the 15th of April to the 15th of November, the City offers tree branch and shrub branch pick-up directly at your dwelling. Fees apply depending on the quantity.

To take advantage of this service, residents must register directly with the Public Works Department at **450 473-2796 ▶ option 1**.

Please note

- Branches must remain on your property, parallel and near to the road (in the same direction as traffic)
- Branches must not exceed 8 feet long and must not be tied together.
- Warning : Tree branches placed in a disorderly fashion shall not be picked up.

Residents may always bring their branches directly to the depot at the municipal garage, free of charge. Proof of residency will be required.

DRY MATERIAL AND DEMOLITION DEBRIS

A depot, located at 625, 20^e Avenue, is made available to residents wishing to dispose of demolition debris or other materials used during renovation work, **for a fee depending on the deposited quantity**.

🕒 Business hours :

MONDAY TO THURSDAY
8 am to 11:30 am
1 pm to 4:30 pm

FRIDAY
8 am to 11:30 am

The various city depots are located at the municipal garage



RESIDENTIAL SERVICES

RECREATION AND FITNESS

Deux-Montagnes residents are encouraged to enjoy active lifestyles and healthy living habits.

RECREATIONAL PROGRAMS

The Leisure and Community Development Department offers four programs each year comprised of sports and wellbeing activities.

Find our list of sport and well-being activities by visiting :

www.ville.deux-montagnes.qc.ca/loisirs

To further enrich Deux-Montagnes' quality of life, events and family activities (like *Deux-Montagnes en fête* in July) punctuate the regular scheduling, bringing residents closer together.

COMMUNITY LIFE

Variety is the spice of life in Deux-Montagnes with more than 70 active community organizations with programs for every taste.

Deux-Montagnes is pleased to provide financial support to non-profit organizations that help make life in our city more enjoyable and rewarding for residents of all ages. Besides sports and arts & cultural events, the organizations also provide relief and assistance to those living in isolation, as well as support in terms of food, shelter, and other basic needs.

You'll find a full list of accredited organizations on the city's website as well as in the annual municipal calendar.



SUMMER DAY CAMP

The recreation team plans and delivers an awesome program of activities to keep our younger residents active and entertained all summer long!

Day camp registration normally takes place in the first week of May.



LEISURE CARD

The Leisure Card is FREE for all Deux-Montagnes residents. You need the card to register for city recreational programs. It also gets you free admission to the city's outdoor swimming pool, public skating, and recreational hockey periods in the Olympia Arena, as well as other activities.

For details on how to get your card, please visit :

www.ville.deux-montagnes.qc.ca/loisirs/



Activities and events

Be sure to subscribe
to the city's communication
platforms, check the municipal
calendar and visit the "Activities
and Events" section on the
Deux-Montagnes website!

[www.ville.deux-montagnes.qc.ca/
evenements](http://www.ville.deux-montagnes.qc.ca/evenements)



RESIDENTIAL SERVICES

CULTURE AND LIBRARY

One of the many interesting places in the city is the Deux-Montagnes public library. With its eye-catching outdoor terrace and magnificent view of the river, you'll want to make it your second home.

With free WiFi, the library is a thriving centre for culture, continuing education, information, and personal development, serving the needs and interests of residents in a thousand-and-one ways. It's also a major venue for exhibits by local artists.

The culture and library department offers an exciting range of activities and group events the whole family can enjoy all year long, from morning activities for the wee ones and movie nights for adults, to knitting clubs and talks given by well-known authors.

On location for library members to enjoy:

- Over 80 000 printed books and documents available on loan
- Six computer workstations
- Reading chairs and study tables
- Self-service printing (\$)

ONLINE CATALOGUE AND DIGITAL RESOURCES

As a bonus, Deux-Montagnes library members also enjoy access to a wide selection of online resources, including e-books on loan, virtual learning on the toutapprendre.com platform, popular and specialized magazines in digital format... and much more.

PROGRAM : A BIRTH, A BOOK, A TREE, A HEALTHY ENVIRONMENT

Are you the parent of a child under a year old? Then, you may sign them up for the library's free baby reading kit containing a book, reading suggestions and other great surprises!

More details on page 27.



For information on membership, library hours, and the full selection of activities and services, please visit the library online at bibliotheque.ville.deux-montagnes.qc.ca.

Deux-Montagnes Public Library

200, rue Henri-Dunant | 450 473-2796 ▶ option 5 | bibliotheque.ville.deux-montagnes.qc.ca

The image shows the exterior of the Deux-Montagnes Library building. A large white sign with the library's name and logo is mounted on the facade. The building is decorated with autumn-themed plants, including corn stalks, pumpkins, and red flowers. A large orange banner is overlaid on the bottom left of the image.

Bibliothèque de Deux-Montagnes

15

CITY OF DEUX-MONTAGNES | CITIZEN'S HANDBOOK

FREE library
membership
for all
Deux-Montagnes
residents



OLYMPIA ARENA



WATER GAMES PARC LOUIS-WARREN

RESIDENTIAL SERVICES

SPORTS FACILITIES FOR EVERYONE IN THE FAMILY

Most of the city's outdoor sports facilities are open during evening hours until 11:00 pm. They're closed to the public from 11:00 pm to 7:00 am.

ARENA

- 📍 **OLYMPIA ARENA**
611, 20^e Avenue

Your Leisure Card gets you **free admission to public skating and recreational hockey periods at the arena.** Current times for activities are listed on the city's website.

OUTDOOR SWIMMING POOL

- 📍 **PARC CENTRAL**
108, 13^e Avenue
(south of Chemin d'Oka)
- 🕒 **Open daily**
from mid-June to mid-August.
- ➡️ **FREE ADMISSION** for Deux-Montagnes residents with Leisure Card.

WATER GAMES

Three water games in Deux-Montagnes:

- 📍 **PARC OLYMPIA**
1005, rue Guy
- 📍 **PARC LOUIS-WARREN**
Rue Ronsard
- 📍 **PARC ARMITAGE**
Corner of chemin d'Oka and 26^e Avenue

*The coolest way
for kids to play
on hot summer days.*

INDOOR POOL

- 📍 **COMPLEXE AQUATIQUE SAINT-EUSTACHE**
230, boulevard Arthur-Sauvé, Saint-Eustache

Following a partnership agreement made with the Ville de Saint-Eustache, the residents of Deux-Montagnes may benefit from free access to the facilities offered within the Complexe aquatique Saint-Eustache. Registration for organized swimming activities are also permitted at the same price as Saint-Eustache residents.

Carte piscine Deux-Montagnes

Citizens must acquire a *Carte piscine Deux-Montagnes* to take advantage of the activities within the Complexe aquatique. To do so, you must simply head to one of the three following service areas, during business hours, with a valid Leisure Card:

- 📍 **COMPLEXE AQUATIQUE SAINT-EUSTACHE**
230, boulevard Arthur-Sauvé
- 📍 **BIBLIOTHÈQUE MUNICIPALE GUY-BÉLISLE**
12, chemin de la Grande-Côte, Saint-Eustache
- 📍 **SAINT-EUSTACHE MULTISERVICE**
145, rue Saint-Louis, Saint-Eustache



The outdoor municipal swimming pool features :

- Wading pool for toddlers
- Main pool with deep and shallow ends
- Special section with diving board and waterslide
- Cabin with toilets, changing rooms, and showers
- Poolside deck chairs, picnic tables, and umbrellas

For swim times and pool regulations, please visit :
www.ville.deux-montagnes.qc.ca/en/public-pool



SKATING RINK PARC OLYMPIA © JEAN-FRANÇOIS CALVÉ



BASEBALL FIELD / PARC OLYMPIA

OUTDOOR SKATING RINK



PARC CENTRAL

108, 13^e Avenue

- 1 ice skating rink
- 1 ice skating loop
- 1 cabin



PARC OLYMPIA

1005, rue Guy

- 2 ice skating rinks
- 1 ice skating loop
- 1 cabin
- 1 hill to slide

Schedule for cabins

IN WINTER SEASON

MONDAY TO FRIDAY
5 PM TO 10 PM

SATURDAY AND SUNDAY
8 AM TO 10 PM

SKATEPARK

UNDER CONSTRUCTION IN SUMMER 2021!



PARC OLYMPIA

1005, rue Guy

6 SOCCER FIELDS

3 FIELDS



PARC CENTRAL

112, 13^e Avenue

2 FIELDS



LAKE OF TWO MOUNTAINS HIGH SCHOOL

2105, rue Guy

1 SYNTHETIC FIELD



POLYVALENTE DEUX-MONTAGNES

500, chemin des Anciens

4 BASEBALL FIELDS

3 FIELDS



PARC OLYMPIA

1005, rue Guy

1 FIELD



PARC CENTRAL

112, 13^e Avenue

4 TENNIS COURTS

INCLUDING 2 COURTS DRAWN TO PLAY PICKLEBALL



PARC OLYMPIA

1005, rue Guy

Usually open from May to October.
Free of charge and without reservation
with the exception of time slots reserved
for the City's lessons and leagues.

BASKETBALL COURT



ÉCOLE DES MÉSANGES SCHOOLYARD

203, 14^e Avenue (corner of chemin d'Oka)

VOLLEYBALL COURT



PARC ARMITAGE

12 PETANQUE FIELDS



LAWN BOWLING FIELD



PARC ARMITAGE

Corner of chemin d'Oka et 26^e Avenue

SYNTHETIC FOOTBALL FIELD (AND SOCCER)



POLYVALENTE DEUX-MONTAGNES

500, chemin des Anciens

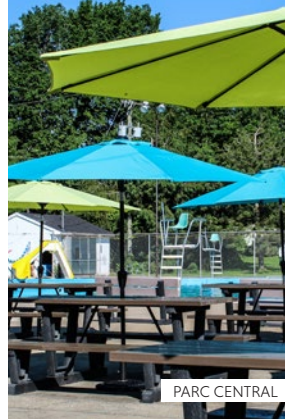




PARC OLYMPIA



PARC ARMITAGE



PARC CENTRAL

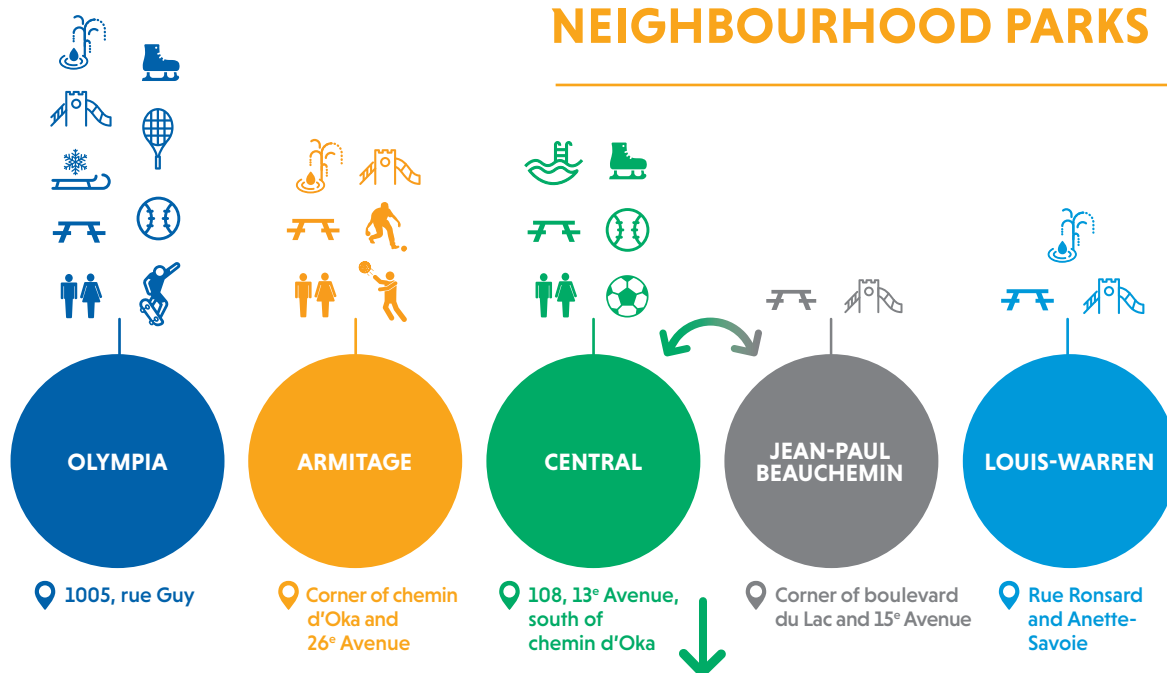


PARC JEAN-PAUL BEAUCHEMIN



PARC LOUIS-WARREN

NEIGHBOURHOOD PARKS



JEAN-PAUL BEAUCHEMIN PARK (with play structures) and HERVÉ-DOUCET DOG PARK are located at the end of PARC CENTRAL on boulevard du Lac.



Legend



PARC MIKAËL KINGSBURY



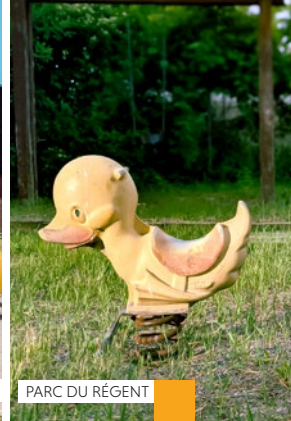
PARC DONAT-LADOUCEUR



PARC MICHEL-MASTROMATTÉO

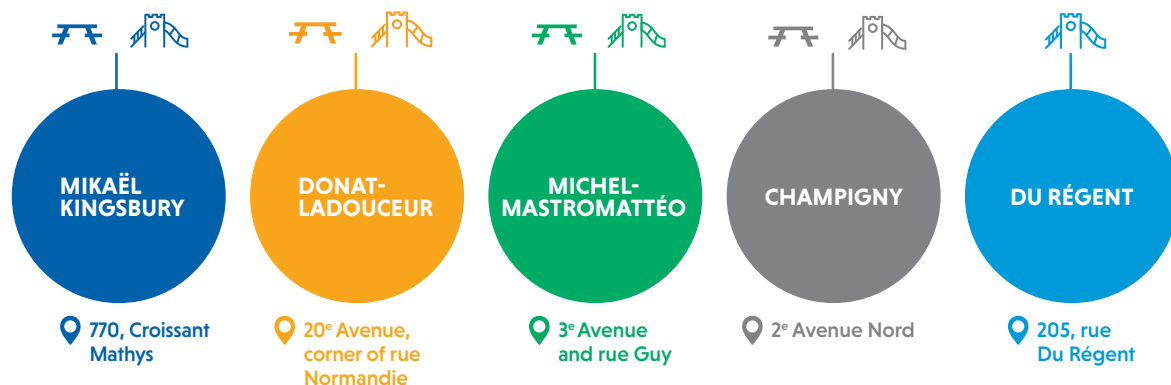


PARC CHAMPIGNY



PARC DU RÉGENT

With its **10** neighbourhood parks, Deux-Montagnes undeniably focuses on the well-being, health and quality of life of its population!



HERVÉ-DOUCET DOG PARK
1401, BOULEVARD DU LAC

- Table with parasol
- Water trough and games for dogs

In addition to city parks, **7** local schools have playground facilities!

ÉCOLE EMMANUEL-CHÉNARD
600, 28^e Avenue

ÉCOLE DES MÉSANGES
203, 14^e Avenue

ÉCOLE SAUVÉ
214, 9^e Avenue

LAKE OF TWO MOUNTAINS HIGH SCHOOL
2105, rue Guy

MOUTAINVIEW ELEMENTARY SCHOOL
PARC LAURIER-LAROCHE
2001, rue Guy

POLYVALENTE DEUX-MONTAGNES
500, chemin des Anciens

Walking path and outdoor fitness trail

SAINT-JUDE ELEMENTARY SCHOOL
122, rue Saint-Jude

RESIDENTIAL SERVICES

GREEN SPACES

Deux-Montagnes provides easy access to open water and energizing attractions like woodlands, parks, and green spaces.

RÉSERVE NATURELLE DU BOISÉ-ROGER-LEMOINE

📍 BOULEVARD DEUX-MONTAGNES
NEAR THE TRAIN STATION

Located in the heart of our city, this natural reserve of 8.14 hectares is home to a diverse selection of fauna and flora. The wooded area is an old hardwood forest that serves as a refuge for plants likely to be endangered or vulnerable in Québec. Therein, we find black ash, red ash, beech, American lime and red elm. Some sugar maples have even been estimated at 225 years old, a rare occurrence in a near-urban forest.

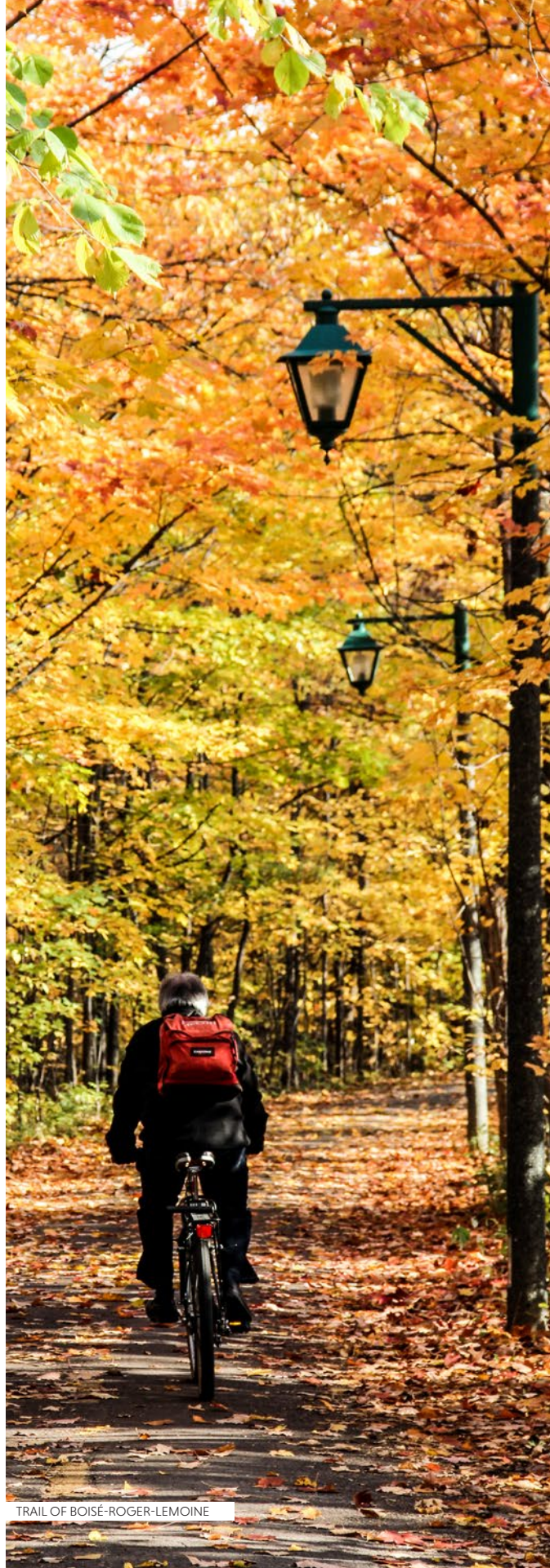
A bucolic park to be discovered on foot or by bike!

PARC LUCIEN-ROBILLARD

📍 421, RUE LUCIEN-ROBILLARD

PARC GÉRARD-BRAULT

📍 226, 11^E AVENUE



TRAIL OF BOISÉ-ROGER-LEMOINE



PARC BÉLAIR



PARC GAULT-GILLESPIE



PARC MOIR

RESIDENTIAL SERVICES

WATERSIDE PARKS

Designed for rest and relaxation, parks include benches or picnic tables with views of lac des Deux Montagnes or rivière des Milles Îles.

PARC AIMÉ-STRUTHERS

📍 60, CHEMIN DU GRAND-MOULIN

Running parallel to Chemin du Grand-Moulin, the Aimé-Struthers shoreline park offers a breathtaking view of the rivière des Milles Îles. The walking path is designed so users can enjoy the scenery while recharging their batteries.

The park also has a boat ramp facility. (Please see the [Boat ramps](#) section.)

PARC BÉLAIR (AND PLACE JEAN-GUY-BERGERON)

📍 CHEMIN D'OKA
OPPOSITE THE PUBLIC LIBRARY

Parc Bélair is home to restored Canadian National (CN) Locomotive 6710. This railway icon ran for 75 years until the regional commuter line was modernized in the 1990s. Its new mission: a warm welcome to residents and visitors with a glimpse of Deux-Montagnes history and a bygone era of railway transportation.

This park also features a picnic area and a lookout offering a beautiful view of the rivière des Milles Îles. A small play structure in the shape of a locomotive will be built in the Fall of 2021. A fun addition for young families!

PARC GAULT-GILLESPIE

📍 1807, RUE LAKEBREEZE

PLACE MAUD-HAVIERNICK

📍 LOCATED AT THE END OF 26^E AVENUE

Dedicated to the memory of École Polytechnique de Montréal massacre victim Maud Haviernick, this quiet picnic area on the Deux-Montagnes lakeshore honours those killed in the 1989 tragedy.

PARC MOIR

📍 CHEMIN D'OKA, CORNER OF 3^E AVENUE

A perfect spot for picnicking, kayaking, or paddle-boarding.



16^E AVENUE



RESIDENTIAL SERVICES

BICYCLE PATH NETWORK

Starting at Edmond-Lefebvre Street and Boulevard Deux-Montagnes, bicycle paths crisscross through the Roger-Lemoine woodlands area to join the bicycle lane that travels along 16^e and 15^e Avenue, turns on Henri-Dunant and 8^e Avenue, and then goes on to cross over the Grand-Moulin dam.

The bicycle routes traveling throughout Deux-Montagnes total about 5.84 kilometers. The *La Vagabonde* bicycle path and 1.4 kilometers of the great Route Verte, a bicycle route that travels across the province of Québec, also travel through the City of Deux-Montagnes.

BOAT RAMPS

🕒 OPEN FROM 7:00 AM TO 9:00 PM.

The two boat ramps within city limits are reserved for Deux-Montagnes residents:

📍 PARC AIMÉ-STRUTHERS
60, chemin du Grand-Moulin

📍 PARC ARMITAGE
At the end of 26^e Avenue

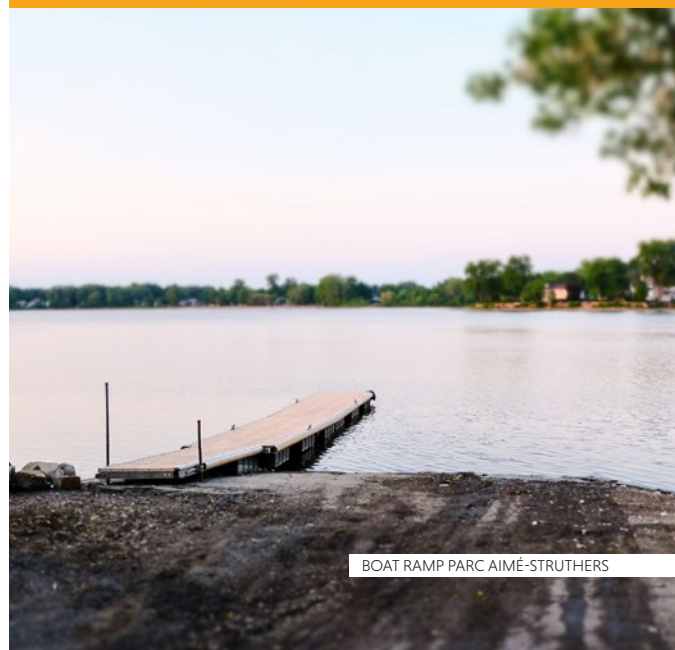


PARKING PERMITS

You can get a parking permit free of charge at the City Hall. Please bring proof of residency and your vehicle's registration. Stickers are valid for one year and are renewable.

A bicycle rest area has been built to allow visitors to relax and make minor repairs on their bike.

IT IS LOCATED AT THE CORNER OF 14^E AVENUE AND CHEMIN D'OKA.



BOAT RAMP PARC AIMÉ-STRUTHERS





PETS

ID TAGS FOR YOUR DOG

Dog owners are strongly encouraged to add their names to our Registry and to get ID tags for their dogs.

Dog ID tags make it much easier when searching for any missing pets. Tags are free for Deux-Montagnes residents and valid for the animal's lifetime.

How to get an ID tag for your dog

Dog ID tags are available at the Public Works Department (625, 20^e Avenue) during regular business hours: **Monday to Thursday from 8:00 am until noon and 1:00 pm to 4:30 pm, and 8:00 am until noon on Fridays.**

☎ For more information, please contact the Public Works Department at **450 473-2796 ▶ option 1.**

HERVÉ DOUCET DOG PARK

📍 **1401 BOULEVARD DU LAC**

The Hervé Doucet dog park is a great place for residents to let their four-footed friends run free. Located at the far end of Parc Central, the fenced-in enclosure includes an umbrella table, playground equipment, and a water trough for dogs.

ANIMAL CONTROL

Animal control services in the Deux-Montagnes area are provided by **Inspecteur Canin** in association with the Dogs and Owners Registry through the Public Works Department.

If you have lost or found a pet, contact the **Public Works Department at 450 473-2796 ▶ option 1.** If necessary, our team will contact Inspecteur Canin.

DEAD ANIMALS ON CITY ROADS OR STREETS

Please contact the Public Works Department at

☎ **450 473-2796 ▶ option 1.**

WILDLIFE

White-tailed deer, raccoons, foxes, skunks, and other wild animals are the responsibility of the department of forests, wildlife, and parks (MFFP).

It's against the law to capture, relocate, or kill wild animals. They're protected by the Wildlife Conservation and Development Act. Section 67 states that no one may kill or capture an animal causing damage to their property or that must be relocated in the public interest, except under the conditions in MFFP regulations.

☎ For more information:
Department of Wildlife (MFFP) ▶ 450 569-7568

📍 Saint-Jérôme Office
**999 RUE NOBEL, LOCAL 1.50B
SAINT-JÉRÔME QC J7Z 7A3**



It should be noted that it is prohibited to feed wild animals

*(like ducks and squirrels):
in addition to having negative
consequences for the wild animals,
it would attract more of them and
increase the damage they can cause.
Thank you for helping to preserve
the balance of nature!*



*The beautiful flowerbeds
on so many properties
and their benefits to the
environment are another good
reason why residents
love living here.*

ENVIRONMENT AND BEAUTIFICATION

TREE POLICY

In a significant move to **protect, conserve, and develop** our urban forest heritage, the City of Deux-Montagnes adopted its first tree policy in June 2020. The policy is designed to provide a framework for various activities affecting the trees within city limits. **For more details, please visit the Deux-Montagnes website and click on "Municipal Policies" under Publications.**

PROGRAM : A BIRTH, A BOOK, A TREE, A HEALTHY ENVIRONMENT

Are you the parent of a child under a year old? Then, you may sign them up for the library's free baby reading kit containing a book, reading suggestions and other great surprises!

As a bonus, parents may also select a tree (or have one planted in a city park) or a grant of up to \$100 for the purchase of cloth diapers.

All information pertaining to this program is found on the City's website under the tab "Municipal services/Citizen services".

FLEURIR DEUX-MONTAGNES CONTEST

Every year, the City of Deux-Montagnes organizes the Fleurir Deux-Montagnes competition to encourage residents and businesses to beautify their properties or store locations. Details are posted on the city's website and on other communication platforms.



MUNICIPAL REGULATIONS

TEMPORARY CAR SHELTERS

Temporary car shelters can be installed **on or after October 15th and must be removed by April 15th of the following year**, unless the city authorizes a later date.

Installation standards can be found at www.ville.deux-montagnes.qc.ca/reglements

WATERING YOUR LAWN

Residents are allowed to water their lawns with a sprinkler or hose for up to 60 minutes **between 8:00 pm and 11:00 pm on Mondays and Thursdays only**.

Exceptions for new lawns

You can get a permit from the Urban Planning Department to water your lawn for up to two hours on 15 consecutive days between 8:00 pm and midnight.

OUTDOOR FIREPLACES

Deux-Montagnes residents are allowed to have fires in outdoor fireplaces equipped with a **fire screen, chimney, and sturdy chimney cap**. Outdoor fireplaces must not be more than six feet high.

Please note as well:

- Dry wood is all you're allowed to burn in an outdoor fireplace. Fireplaces are not to be used as incinerators.
- Fires must not be a nuisance to your neighbours. Residents are liable for any damage in their neighbourhood caused by their outdoor fireplace.

PARKING ON STREETS

Overnight parking on streets (midnight to 7:00 am) is prohibited from November 1st to April 15th.

YARD SALES

Yard sales are allowed on four designated weekends between May and September. Please check the municipal calendar for authorized dates.

Please note:

- You don't need a permit to hold a yard sale.
- You're allowed to put up posters (three posters maximum per yard sale) as long as they're taken down by the end of the weekend.
- Items in residential yard sales must be placed at least one meter from the street.



*For more information
pertaining to the City's main
regulations visit us at*

www.ville.deux-montagnes.qc.ca/reglements/

A NEW DIGITAL PLATFORM

will be deployed in 2021,
making it easier to find and consult
municipal bylaws!



ACQUIRING PERMITS AND CERTIFICATES OF AUTHORIZATION

The following is a list summarizing the main projects requiring permits or certificates of authorization :

- New constructions
- Modifying the structure of a building
- Building or rebuilding a foundation
- Building an extension
- Modifying the configuration or the dimensions of openings, either by blocking off, replacing or drilling new openings in the building
- Adding skylights
- Modifying the exterior covering with facings of a different nature
- Building, rebuilding or modifying protrusions (porch, gallery, balcony, awning, etc.)
- Building or installing a shed
- Cutting down a tree
- Installing a pool or a spa
- Building / setting up an attached or isolated garage

Many of these permits and certificates of authorization may be obtained online!

Permits are issued by the urban planning department. Failure to comply could result in the issuance of a statement of offense.

Find several technical sheets summarizing the installation and construction standards to be followed by visiting :
www.ville.deux-montagnes.qc.ca/reglements



Before undertaking any project...

It's a good idea to contact the urban planning department to see if you need a permit.

☎ 450 473-2796 ► option 3
urbanisme@ville.deux-montagnes.qc.ca



INTERMUNICIPAL FIRE DEPARTMENT DEUX-MONTAGNES/ SAINTE-MARTHE-SUR-LE-LAC

The intermunicipal fire department Deux-Montagnes/Sainte-Marthe-sur-le-lac serves a population of more than 35,000 and covers an area of approximately 16 square kilometers. Every year, the Fire Safety Department responds to more than 600 calls for intervention on the territory as well as additional aid in some neighboring cities.

Fire prevention and public education are the basis of the Fire Department, which consists of preventing, educating, advising, regulating and intervening to ensure the safety of citizens.

The involvement of the Fire Safety Service is reflected, among other things, by the smoke alarm audit program and the Service's participation in various activities throughout the year. A large number of activities are created for young people as soon as they enter daycare in order to make informed citizens and promote the development of good habits with fire safety.

**206, 8^E AVENUE
DEUX-MONTAGNES (QUÉBEC) J7R 6B2**

450 473-2796 ► option 7



For more information, visit :

www.ville.deux-montagnes.qc.ca/securite-incendie



DEUX-MONTAGNES POLICE FORCE

The Régie de police du Lac des Deux-Montagnes serves a population of close to 50,000 in the cities of Deux-Montagnes and Sainte-Marthe-sur-le-Lac, and in the municipalities of Saint-Joseph-du-Lac and Pointe-Calumet. The police patrol an area of 72.36 square kilometers.

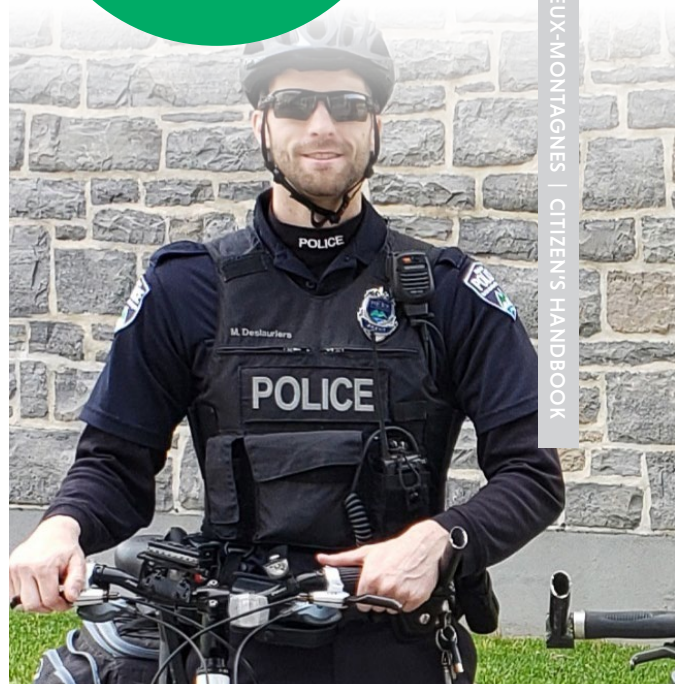
The Deux-Montagnes police force's mission is to maintain peace, ensure public safety, and to prevent and solve crimes. To carry out this mission, police officers make every effort to safeguard residents and their property, preserve individual rights and freedoms, respond with sensitivity to crime victims and their needs, and respect cultural diversity. Their goal is to reflect the organization's core values in everything they do: respect, integrity, and pride in their work.

📍 615, 20^E AVENUE
DEUX-MONTAGNES (QUÉBEC) J7R 6B2

📘 REGIEPOLICELDM

Complaints and non-emergency:

450 974-5300 | www.rpldm.ca





ARCHITECTURAL RENDER - DEUX-MONTAGNES STATION © REM



ARCHITECTURAL RENDER - GRAND-MOULIN STATION © REM

PUBLIC TRANSIT

When completed, the Réseau express métropolitain (REM), with two stations in Deux-Montagnes, will dramatically improve existing transit service and contribute to an even better quality of life for everyone living or working in the city.

BUS SERVICE

Exo operates public transit train and bus services throughout the Montreal Metropolitan Community, including Deux-Montagnes.

Please visit exo.quebec for schedules and fares or for planning a trip.

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CITY OF DEUX-MONTAGNES | CITIZEN'S HANDBOOK

PUBLIC TRANSIT NEWS YOU CAN USE

Mobilité Montréal provides all the latest news and information, including mitigation measures in effect until the official opening of the REM, the best routes to take during peak traffic hours, shuttle schedules, and planning tools like the "**chrono**" trip planning app.



© EXO